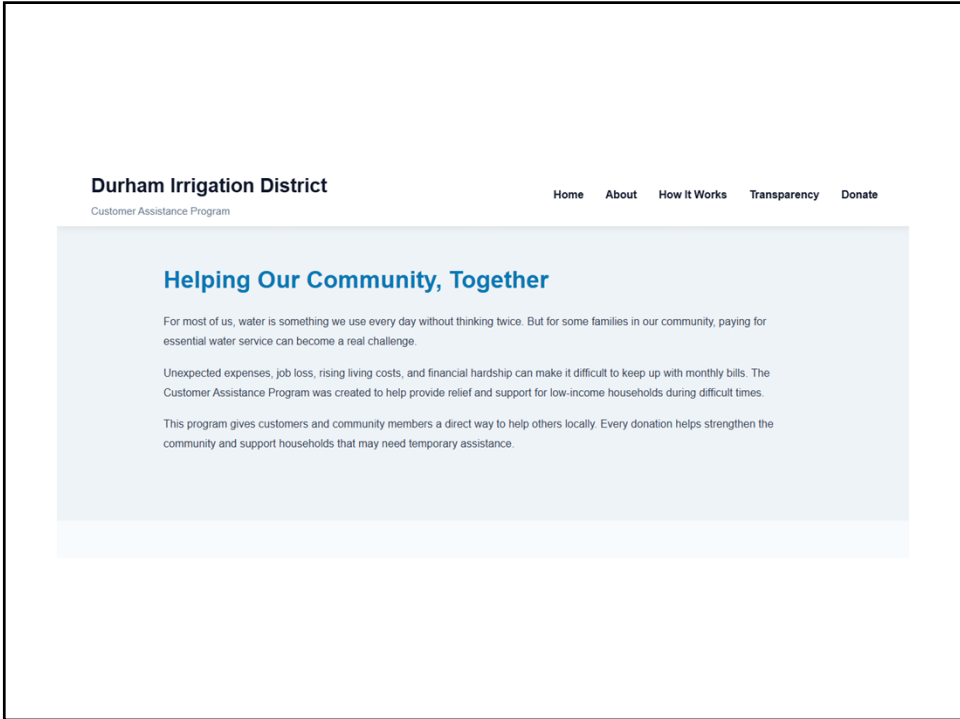
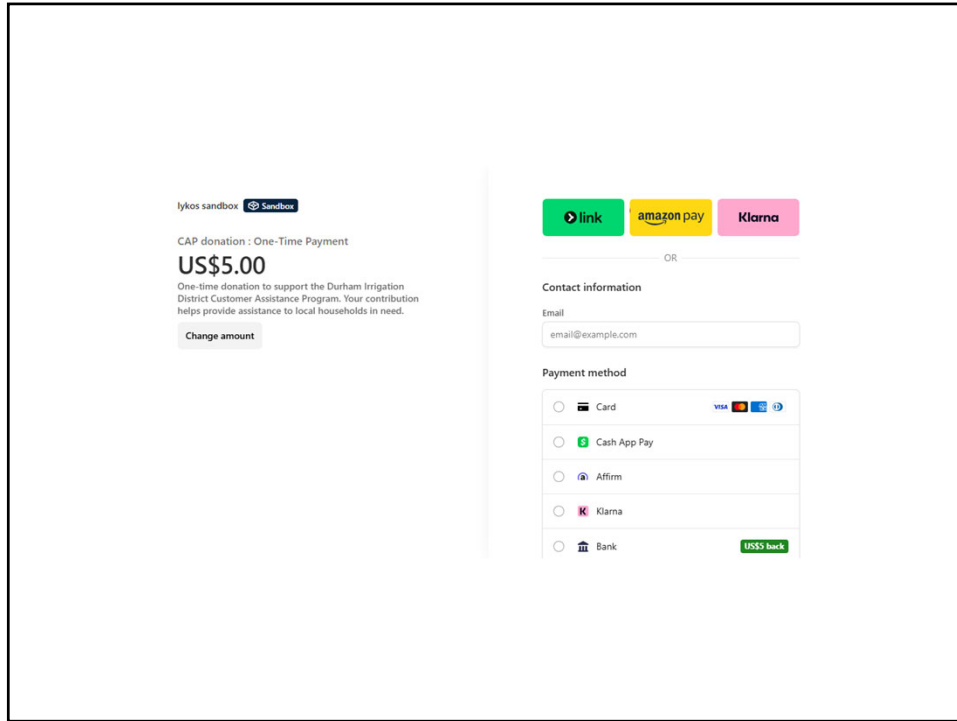




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**Durham Irrigation District**  
Customer Assistance Program

Home About How It Works Transparency Donate

## Local Impact. Real Support.

Every donation stays focused on helping people within the Durham community. This is not a distant cause or a broad fundraising effort. It is local, direct, and meaningful.

When you donate, you are supporting neighbors, families, and households in your own community. What may feel like a small contribution can create real relief for someone else.

### Why local giving matters

- Your contribution supports people close to home
- Funds are used for a clearly defined community purpose
- Small acts of generosity can create meaningful stability
- Support remains tied to real local needs

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**Durham Irrigation District**  
Customer Assistance Program

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## How the Program Works

- ### 1 Community Members Donate

Voluntary donations from customers and community members help fund the Customer Assistance Program.
- ### 2 Funds Are Reserved for Assistance

Donations are dedicated to the program and are intended to remain separate from general operating revenue.
- ### 3 Eligible Households Receive Support

Assistance is distributed based on verified need so support reaches households that qualify.

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**Durham Irrigation District**  
Customer Assistance Program

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## Why Your Donation Matters

A simple donation can do more than help pay a bill. It can reduce financial stress, provide relief during uncertain times, and help families stay connected to essential water services.

Even small contributions add up. When community members give what they can, those individual acts of support become meaningful help for households in need.

**Your donation can help:**

- Reduce the burden of monthly water costs
- Support households facing temporary hardship
- Keep essential services accessible
- Strengthen the Durham community through local support

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**Durham Irrigation District**  
Customer Assistance Program

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## Who This Program Supports

The Customer Assistance Program is designed to support low-income households within the Durham Irrigation District community who may be experiencing financial hardship.

Assistance is intended to help reduce the burden of essential water service costs, ensuring that qualified households can maintain access during difficult times.

The program focuses on providing fair, responsible, and meaningful support to individuals and families who need it most.

## Why Your Donation Matters

A simple donation can do more than help pay a bill. It can reduce financial stress, provide relief during uncertain times, and help families stay connected to essential water services.

**Your donation can help:**

- Reduce the burden of monthly water costs
- Support households facing temporary hardship

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**Durham Irrigation District**  
Customer Assistance Program

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## Fair, Responsible, and Transparent

Trust matters. That is why the Customer Assistance Program is built around fairness, accountability, and transparency.

Donations are intended to be used only for the Customer Assistance Program and managed separately from general revenue. Assistance is provided based on verified need so support goes to households that qualify.

The goal is to ensure that contributions are handled responsibly and that available funds help as many eligible households as possible. When people choose to give, they deserve to know their support has purpose and impact.

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**Durham Irrigation District**  
Customer Assistance Program

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## Frequently Asked Questions

**Who does this program help?**

The program is designed to support eligible low-income households in the Durham community who may be facing financial hardship.

**How are donations used?**

Donations are intended to support the Customer Assistance Program and help provide assistance to qualified households in need.

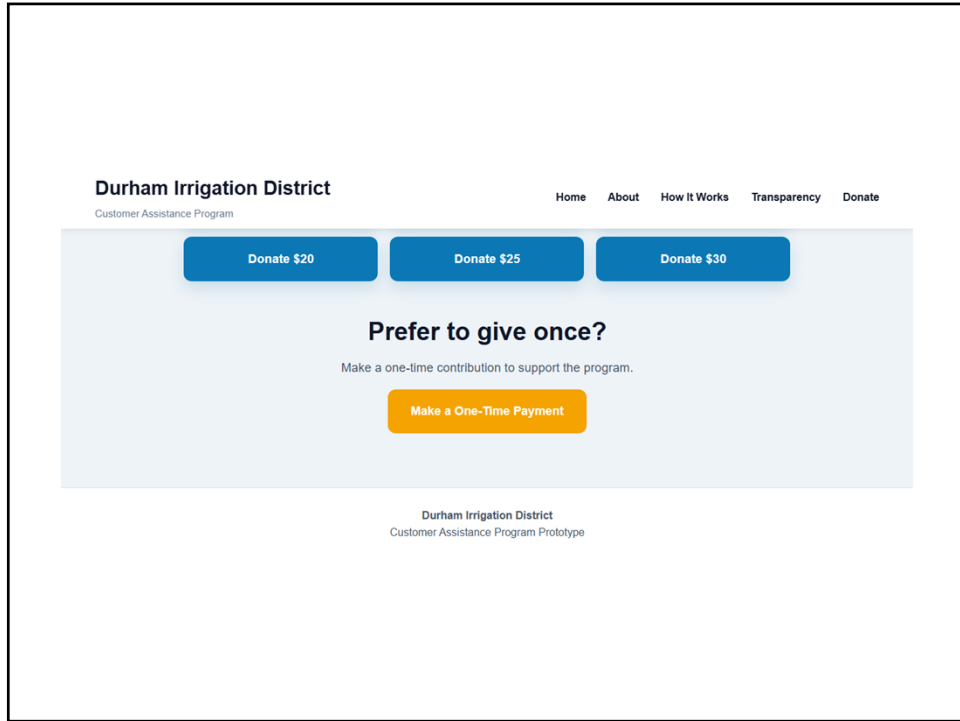
**Can I donate monthly?**

Yes. The donation page includes recurring monthly donation options as well as a one-time payment option.

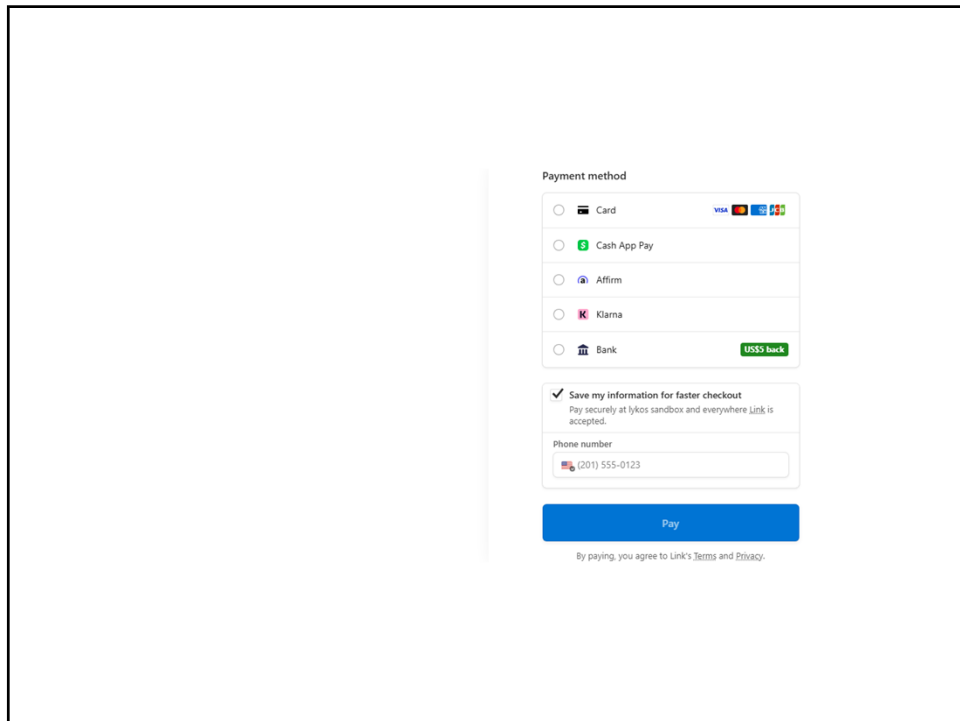
**Why should I give?**

Because even a small contribution can help a family in your community stay connected to an essential service.

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**Durham Irrigation District**  
Customer Assistance Program

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## You Can Make a Difference Today

Even a small contribution can provide real relief for a family in need. Your contribution big or small helps strengthen the community and support households when they need it most.

[Donate Now](#)

Durham Irrigation District  
Customer Assistance Program Prototype

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**Durham Irrigation District**  
Customer Assistance Program

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## Choose Your Monthly Donation

Support the Customer Assistance Program with a recurring monthly contribution. Your support helps provide ongoing assistance to local households in need.

<a href="#">Donate \$5</a>	<a href="#">Donate \$10</a>	<a href="#">Donate \$15</a>
<a href="#">Donate \$20</a>	<a href="#">Donate \$25</a>	<a href="#">Donate \$30</a>

### Prefer to give once?

Make a one-time contribution to support the program.

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**Local Impact**  
Donations support households within the Durham community.

**Community-Funded**  
This program is supported by voluntary customer and community donations.

**Fair Distribution**  
Assistance is provided based on verified need and available funding.

**Transparent Use**  
Funds are dedicated to the program and managed separately from general revenue.

### Helping Our Community, Together

For most of us, water is something we use every day without thinking twice. But for some families in our community, paying for essential water service can become a real challenge.

Unexpected expenses, job loss, rising living costs, and financial hardship can make it difficult to keep up with monthly bills. The